# $\frac{\textbf{MEDICATION OCCURRENCE REPORT (MOR)}}{\textbf{DICTIONARIES}}$

#### **Dictionary #1: Staff Position of Person Giving Medication**

MAP Certified Staff -Direct Care

MAP Certified Staff- Supervisory

MAP Certification Lapsed- Direct Care

MAP Certification Lapsed- Supervisory

Never MAP Certified- Direct Care

Never MAP certified - Supervisory

#### Dictionary #2: Why Did the Medication Occurrence Happen?

Did not get prescription, order, or refill from health care provider

Did not order medication or refill from pharmacy

Did not pick up medication from pharmacy

Did not receive medication ordered from pharmacy

Failure to accurately obtain or receive a telephone order

Failure to accurately transcribe an order

Failure to compare Doctor's order to MAR or label

Failure to ensure proper staff available for medication administration

Error on medication administration record/log

Failure to post and verify order according to MAP Policy

Failure to properly document administration

Failure to remember

Measured liquid medication incorrectly

Med available, not located

Medication Not Properly Secured

Medication administered by Non-MAP Certified staff (includes instances where MAP

Certification has expired or has been revoked)

Medication had been discontinued

Failed to check medication changes

Medication not properly labeled by pharmacy

Miscommunication between residential program and day/work program

Misidentified person

Misread label

Mixed up dose or strength of medication

Received wrong medication from pharmacy

Equipment failure

Received wrong strength of medication from pharmacy

## <u>Dictionary</u> #3: What is the agency's response to prevent this type of MOR from happening in the future? Check all that apply.

Evaluate existing agency policy and practices

Created new policy/modified existing policy

Created new practice/modified existing practice

Training/Retraining (explain in comments section)

Monitoring medication passes for that staff person

Individual feedback to employee

Situation reviewed, no further action taken Referred to provider management for further evaluation Consulted with DSS MAP Coordinator Temporary suspension of medication administration duties Other (explain in comments section)

### **Dictionary #4: Route Medication as ordered**

Ear

Eyes

Inhalants

Intramuscular (epi-pen only)

Intraurethral (into urethra)

Nasal

Oral

Rectal

Subcutaneous injection (SC)

Topical (skin)

Transdermal (through skin)

Vaginal

Via G/J Tube

N/A