



Service Provider Requirements for MAP Certification Training and Testing

Service Providers must ensure that staff have access to the technology and resources listed below to successfully complete training and testing.

What Technology Do Students Need for this Course?

- A dedicated device such as a desktop computer, laptop, tablet, or smart phone that will connect to the internet.
- A strong internet connection.
- A modern, updated web browser (Edge, Chrome, Firefox, and Safari).
- If using a tablet or smart phone, students have the option of viewing the course through the device's internet browser, or by downloading the Moodle app.
 - If using the app, ensure the student enters through the "I am a Learner" option and then puts <https://mapmass.com> as "Your site".
- A camera on their phone, tablet, or computer, if required by their MAP Trainer to:
 - Participate in virtual meetings.
 - Record the medication administration demonstration video.

What Logistical Support is Needed?

- A Service Provider Designee who can answer technical questions. Staff may need assistance with creating a YouTube account (if the Trainer chooses that method) and with uploading their video and sharing the "unlisted" video link with their Trainer.
- Dedicated paid time for staff to complete the training. Plan on:
 - At least 16 hours to complete the online course.
 - Additional hours to complete the face-to-face sessions. This will vary per MAP Trainer.
- Dedicated workspace, i.e., computer lab, conference room, training room, etc. for completing the training.
- Service Provider Course Supporter (optional) who supports the MAP Trainer with the course.



Additional Best Practice Support Strategies

- A Service Provider policy regarding student accountability for training and testing, including:
 - Course completion deadlines.
 - Testing deadlines.
 - “No Show” for training sessions and/or scheduled test dates.
 - Supervisor role to enforce course completion and testing deadlines.

MAP Certification Testing Requirements Coordinated with MAP Trainer

- Service Provider test proctor
- Dedicated space for testing
- Test Packet
 - Purchase here: <https://mapmass.com/mod/page/view.php?id=4927>
 - A test packet can be used multiple times.